



American  
Society  
**on Aging**

October 7, 2022

ASA Chicagoland Roundtable

Improving Safety and Quality of Nursing Home Care in Illinois:  
State and Federal Developments

# Today's speakers

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- Will Harris, Senior Advisor in the Office of the Administrator, Centers for Medicare & Medicaid Services
- Kelly Cunningham, Medicaid Administrator for the Illinois Department of Healthcare and Family Services
- Becky Dragoo, **Deputy Director of the Illinois Department of Public Health's Office of Healthcare Regulation**
- Ryan Gruenfelder, Director of Advocacy and Outreach for AARP Illinois
- Moderator: Mike Gelder, Consultant, Adjunct Research Assistant Professor at UIC, and Adjunct Faculty at Northwestern University Feinberg School of Medicine

# Ageism Awareness Day

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Today (10/7) is Ageism Awareness Day

***“When people say “you’re only as old as you feel”, they often mean that they don’t feel like the stereotypes of aging... We run from aging because the stereotypes are so negative.”***

◦ Martha Holstein, PhD, <https://www.youtube.com/watch?v=jJJwMJD10IY>

<https://www.chasci.org/blog/2022/10/ageism-awareness-day>

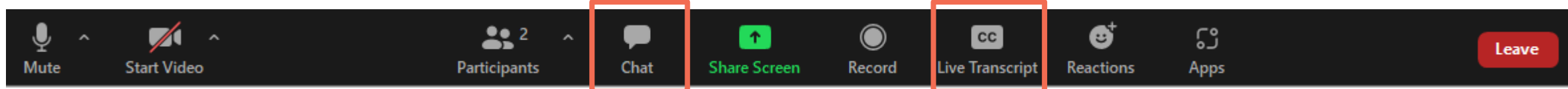
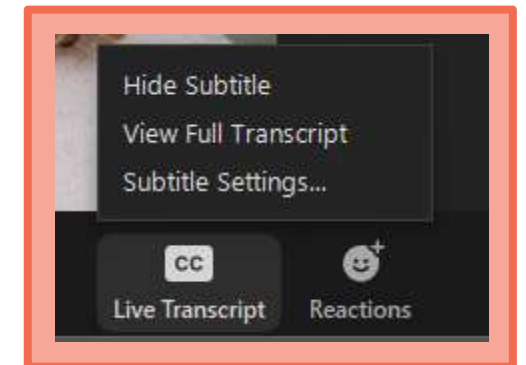
# Logistics

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Submit your questions into the chat box

Slides and a recording will be shared with registrants

Closed captioning available by **clicking on “Live Transcript”**



Felons, family members in mix at nursing homes: Weak oversight puts ...  
 Jackson, David, Gary Marx TRIBUNE REPORTERS  
 Chicago Tribune (1997-); Sep 29, 2009, ProQuest Historical Newspapers: Chicago Tribune  
 pg. D16

**TRIBUNE WATCHDOG** Compromised care

# Felons, family members

Weak oversight puts the most vulnerable at risk of violent crime

By David Jackson and Gary Marx  
 TRIBUNE REPORTERS



recorded interviews. At Path's offices in a trailer divided to house a lawsuit filed by one of Jackson's family members, Jackson's attorney, Pat Quinn, said he visited all the more about his nephew and came away with a stark warning: "If you attack the way these are handled, you're in big trouble, and you're not," he said. "Why are things in the process of

An elderly woman is raped in her room, and it occurs in a room with a barred window. A task force is formed to review the incident. A task force is formed to review the incident. A task force is formed to review the incident.

Quinn forms task force on nursing home safety: Members will aim to stem violence from mentally ill  
 Marx, Gary, David Jackson TRIBUNE REPORTERS  
 Chicago Tribune (1997-); Oct 2, 2009, ProQuest Historical Newspapers: Chicago Tribune  
 pg. E1

**CHICAGOLAND**

# Quinn forms task force on nursing home safety

Members will aim to stem violence from mentally ill

By Gary Marx and David Jackson  
 TRIBUNE REPORTERS

Gov. Pat Quinn announced Thursday that he is forming a high-level task force to stem the tide of assaults and safety breaches in nursing homes that admit mentally ill patients, including those with violent police records.

Formed in response to a series of Tribune stories this week, the Nursing Home Safety Task Force will be headed by Michael Gelder, a former Illinois Department on Aging deputy director who in June became Quinn's senior adviser on health policy.

An urgent call for action on nursing home safety reform: State task ...  
 Jackson, David, Gary Marx TRIBUNE REPORTERS  
 Chicago Tribune (1997-); Feb 19, 2010, ProQuest Historical Newspapers: Chicago Tribune  
 pg. E9

**TRIBUNE WATCHDOG** COMPROMISED CARE

# An urgent call for action on nursing home safety

State task force calls for sweeping changes, lays out timetable

By David Jackson and Gary Marx  
 TRIBUNE REPORTERS

The final report of Gov. Pat Quinn's Nursing Home Safety Task Force, issued early Friday morning, for the first time sets out an urgent timetable and concrete road map for a sweeping overhaul of the state's troubled long-term care system. The proposals are aimed at reversing Illinois' decades-long practice of housing psychiatric patients and convicted felons in nursing homes — and curbing a legacy of violence in which elderly and disabled people have been raped, assaulted and even murdered inside the facilities.



Task force chairman Michael Gelder set a March 11 deadline for implementing key reforms. NANCY STRAND/TRIBUNE FILE PHOTO

**Key proposals**  
 Separate facilities Create new licensing requirements that would

Nursing home safety reform gets federal push  
 Jackson, David, Gary Marx TRIBUNE REPORTERS  
 Chicago Tribune (1997-); Feb 14, 2010, ProQuest Historical Newspapers: Chicago Tribune  
 pg. 23

# Nursing home safety reform gets federal push

By David Jackson and Gary Marx  
 TRIBUNE REPORTERS

The U.S. Department of Justice is strongly backing Gov. Pat Quinn's Nursing Home Safety Task Force as the panel finalizes its recommendations for reducing the chronic violence and poor treatment of residents in some facilities.

In a three-page letter to Quinn, the chief of the Justice Department's Civil Rights Division praised the panel's "realistic" approach to reform, a proposal to move

**Get safety reports**  
 Use our database to search for a facility at [chicago.tribune.com/nursinghomes](http://chicago.tribune.com/nursinghomes)

themselves, and require constant monitoring and intensive treatment. Many of these people are not currently getting appropriate care or supervision in nursing homes, HHS said.

State to shut nursing home: Friday deadline looms for site, one of Illinois' largest  
 Jackson, David, Gary Marx TRIBUNE REPORTERS  
 Chicago Tribune (1997-); Mar 9, 2010, ProQuest Historical Newspapers: Chicago Tribune  
 pg. D12

**TRIBUNE WATCHDOG** COMPROMISED CARE

# State to shut nursing home

Friday deadline looms for site, one of Illinois' largest

By David Jackson and Gary Marx  
 TRIBUNE REPORTERS

State authorities said Monday that they plan to shut one of the state's largest nursing homes by Friday and are working to transfer out the remaining 70 residents.

Medicaid funding to Lipson's troubled Sennott Place facility is being cut off, and the state health department has moved to revoke Sennott's license after repeated inspections that found evidence, abuse and mistreatment of residents.

Somehow was licensed to hold more than 400 residents, but over the last several weeks, most of the residents have been moved to other nursing homes, said state Department of Public Health assistant director Terese Garate. "Eventually will be cut," Garate said.



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The report had not yet been shared with legislators, advocates and nursing home industry groups Thursday. While the nursing industry trade group strongly backed

2009-2010

118-0 vote for nursing home reform: Sen. Kwame Raoul, D-Chicago, says the bill is a landmark. CHICAGO TRIBUNE REPORTER  
 Chicago Tribune (1997-); May 1, 2010, ProQuest Historical Newspapers: Chicago Tribune  
 pg. 17

# 118-0 vote for nursing home reform

Nursing home bill headed to Quinn  
 Chicago Tribune  
 Chicago Tribune (1997-); May 8, 2010, ProQuest Historical Newspapers: Chicago Tribune  
 pg. 2

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# Nursing home bill headed to Quinn

CHICAGO TRIBUNE

SPRINGFIELD — An overhaul of standards for care and safety in Illinois' troubled nursing homes won overwhelming support Friday and now awaits Gov. Pat Quinn's signature.

The legislation came after a Tribune investigation revealed attacks, rapes and murders in nursing homes that have mixed aggressive and vulnerable residents.

The bill, approved by the Senate 46-8, would require nursing homes to increase staffing levels, meet higher standards before admitting patients with serious mental ill-

ness and segregate the most dangerous residents in secure units where they would receive more intensive monitoring and treatment.

"This is something that has been overdue in Illinois," said sponsoring Sen. Heather Steans, D-Chicago.

The legislation reflects the 38 recommendations of Quinn's Nursing Home Safety Task Force, but not everyone had words of praise.

"I'm not sure this is real reform," said Sen. Kwame Raoul, D-Chicago, who still voted for the legislation.

"It seems a little bit too political."

WH.GOV

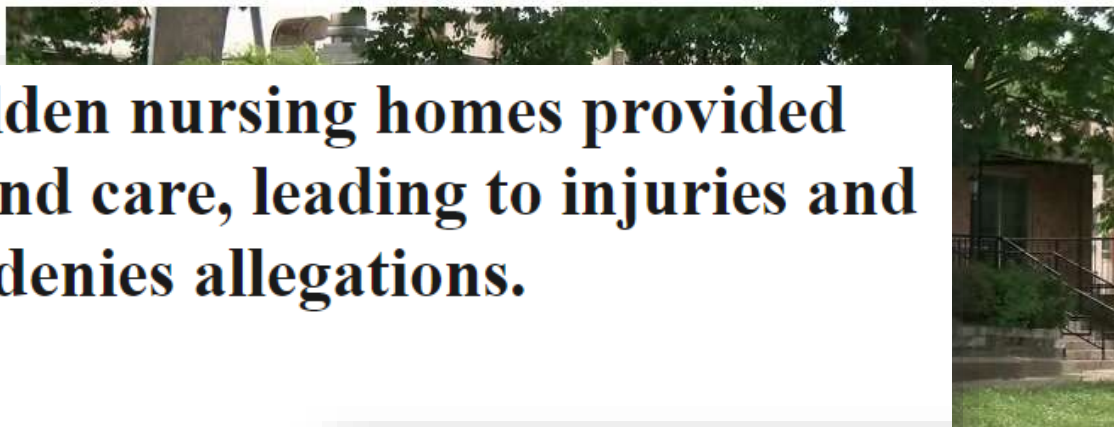


BRIEFING ROOM

## FACT SHEET: Protecting Seniors by Improving Safety and Quality of Care in the Nation's Nursing Homes

2022

## Illinois nursing home rate reform plan signed into law



# Lawsuit alleges Alden nursing homes provided inadequate staff and care, leading to injuries and illness. Company denies allegations.

By Robert McCoppin  
Chicago Tribune • Sep 28, 2022 at 10:53 am



## Ahead Of Hearing, Select Subcommittee Releases New Evidence Of Dire Conditions At For-Profit Nursing Home Chains In 2020

Sep 21, 2022 | Press Release

Washington, D.C. (September 21, 2022) – Today, the Select Subcommittee on the Coronavirus Crisis, chaired by Rep. James E. Clyburn, released new evidence of dire conditions inside for-profit nursing home chains during the early months of the pandemic, as well as documents that shed light on how convoluted corporate structures have been used by for-profit nursing home chains and may have helped these companies to obscure profits and avoid accountability. The new documents are being released in advance of today's scheduled 2 p.m. ET hearing entitled "Examining Long-Term Care in America: The Impact of the Coronavirus in Nursing Homes."



By Mike Miletich  
Published: May 31, 2022 at 6:42 PM C



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# Will Harris

Senior Advisor in the Office of the  
Administrator, Centers for  
Medicare & Medicaid Services





Kelly Cunningham  
Medicaid Administrator for the  
Illinois Department of Healthcare  
and Family Services



# Nursing Home Quality & Safety: Leveraging Regulation & Funding

*October 7, 2022*  
*Becky S. Dragoo*



# Driving Forces of Quality & Safety

Advocacy

Regulation

Funding

Transparency

COVID19

# Opportunity to Leverage

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Legislative initiatives

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Implementation of payment reform/incentives

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Data sharing & analysis

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Removing silos

# HFS CNA Wage Subsidy Program

- IDPH data
- Names of all active CNAs (413,000 records)
- Complete work history (hire dates, verification dates, termination dates, job type)
- Facility contact information

# CDC Strike- team Grant



IDPH \$19M grant for CNA Apprenticeship Program



Creates partnership between community colleges with existing Basic Nursing Assistant Training Programs (BNATP) and the long-term care industry



IDPH funds education of CNAs, paying salary up to 120 days and additional \$2 per hour for experienced CNA mentors



Recruit 8 students for each period with colleges providing theory/lab training and facilities providing clinical space

# Implementation of Minimum Staffing Regulations



Skilled Nursing & Intermediate Care Facilities  
Code, 77 Ill. Adm. Code 300-1210-300.1240



Facilities required to submit daily census data  
for skilled and intermediate care residents &  
payroll-based staffing data



Failure to provide 3.8 hours of direct nursing  
care for skilled and 2.5 for intermediate care  
results in violation



Implementation period with required plan of  
correction

# Summary of calculated but not imposed fines

Fine, \$	Q2	Q3
	Facilities #	Facilities #
Zero	75	107
Below 1K	56	92
Below 10K	165	201
Below 20K	98	96
Below 50K	116	95
Below 100K	44	40
Below 200K	47	29
Below 500K	62	27
Below 1 Mil	25	10
Above 1 Mil	11	1
<b>Total Facilities</b>	<b>699</b>	<b>698</b>



# Translated to direct nursing care

## Facilities Shortfall Hours Q2

Q2	RN	LN	Other
Total	226,696	201,067	2,208,767
Average	324	288	3,160
Median	41	0	281

## Calculated Violations Q2

Q2	RN	LN	Other
Total	\$ 11,955,645	\$ 7,722,810	\$ 52,867,775
Average	\$ 17,104	\$ 11,048	\$ 75,633
Median	\$ 2,210	\$ -	\$ 6,468

# Intersection of Regulation & Payment

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Transparency in data

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Removing silos between  
state and federal  
agencies

Ryan Gruenfelder,  
Director of Advocacy and  
Outreach for AARP Illinois



# Discussion

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- Will Harris, Senior Advisor in the Office of the Administrator, Centers for Medicare & Medicaid Services
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# Improving Safety and Quality of Nursing Home Care in Illinois: State and Federal Developments

## Q&A and Discussion

Moderated by Mike Gelder

# Thank you!

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Please share any announcements in the chat

View recordings from recent sessions at <https://aging.rush.edu/policy/asa-chicagoland/>

Please join us for our upcoming Roundtable

- Friday 12/2/2022, 8:30-10:30am
- Registration / details will be shared in November via ASA listserv
  - *Bonnie will also share registration details in follow-up from today's event*